

ADAM ASHTON

UC & CONNECTIVITY PROVISIONING MANAGER

Cisco UC, SIP & Telecoms Delivery Specialist

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PROFESSIONAL SUMMARY

UC & Connectivity Provisioning Manager with almost 10 years of experience delivering Cisco Unified Communications, SIP provisioning, number porting and connectivity projects across enterprise and public sector organisations. Skilled in leading complex programmes from design to delivery, managing stakeholders, suppliers and change, and ensuring resilient, compliant communications services at scale.

KEY ACHIEVEMENTS



58,000+
DDIs
PORTED



110+
CIRCUIT
DELIVERIES



ENTERPRISE &
PUBLIC SECTOR
DELIVERY



P1/P2
ESCALATION &
CHANGE
MANAGEMENT

PROFESSIONAL EXPERIENCE

- UC & Connectivity Provisioning Manager | Cinos** Apr 2022 - Present
Responsible for the end-to-end UC and connectivity service delivery, leading SIP provisioning, number porting, circuit delivery and supplier management across large-scale enterprise and public sector customers.
- Unified Collaboration Consultant | Block Solutions** Nov 2021 - Apr 2022
Delivered consultancy and support across Cisco UC environments, working with customers and internal teams to support project delivery and operational stability.
- UC Consultant / Engineer / Intern | Cinos** Nov 2016 - Oct 2021
Progressed from Intern to Consultant, supporting enterprise Cisco UC environments, migrations, MACD activity, incident resolution and customer support.
- Audio Visual Technician | Remote Audio Visual Ltd** Sep 2015 - Nov 2016
Installed, tested and supported audio visual solutions across customer sites.

NOTABLE PROJECTS & CUSTOMERS

- Foreign, Commonwealth & Development Office (FCDO)**
 - Delivered a major number porting programme involving over 20,000 DDIs.
- Chiltern Railways**
 - Managed the deployment of 97 circuits across sites throughout the UK.
- Dyfed-Powys Police**
 - Delivered new 999 and 101 numbering services to support operational communications.
- Essex Partnership University NHS Foundation Trust (EPUT)**
 - Led the migration and porting of a hospital estate onto a new SIP platform.
- SIG plc**
 - Delivered a full estate migration and number porting programme onto a new SIP service.
- Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust**
 - Ported over 6,000 DDIs as part of a large-scale telephony migration.
- Police Scotland**
 - Provisioned and delivered 30,000 new DDIs to support national service requirements.

TECHNICAL SKILLS

UC CISCO UNIFIED COMMUNICATIONS

- CUCM (Call Manager)
- Expressway
- CMS
- UCCX

SIP TELECOMS & CONNECTIVITY

- SIP Provisioning
- Number Porting
- Circuit Delivery
- PSTN Replacement
- Connectivity Provisioning
- Change Management
- Supplier & Vendor Management

</> DATA & AUTOMATION

- Python
- SQL
- Git

PROFESSIONAL DEVELOPMENT

- Memo - Python
- Memo - SQL
- Memo - Python AI Development
- GitKraken Foundations of Git

EDUCATION

🎓 BTEC Level 3 Interactive Media Studies